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UK/US SHINGO SUMMIT

2009

HECH MANCHESTER 8-9TH JUNE

Welcome

Dr Julie Madigan
Chief Executive

The Manufacturing Institute



UK/US SHINGO SUMMIT
2009
HIGH MANAGER 8-9TH JUNE

The first 15 years....

- A blank canvass
- An independent and registered charity with a remit of “education for the public benefit with a particular emphasis on manufacturing”
- A core set of values based on a belief in education and learning
- With operational excellence as an inspiration
- And a determination to make a difference by being a model apart from the established way of doing things



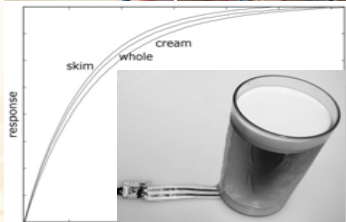
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- Hands-on operational improvement work in over 4,000 companies
- Over £1 billion of quality, cost and delivery improvements
- 50,000 individuals through a range of education and training programmes focused on operational improvement and leadership
- Accreditation links to major national and international institutions
- A range of trading subsidiaries that share the values of the group and deliver profit to the charity

Human Creativity and Capability for 21st Century Design and Manufacture



invention
↑
job creation
↑
problem solving
↑
education
↑
empowerment



Shingo Prize expands worldwide

- The first move towards making the Shingo Prize a truly international benchmark for operational excellence
- A collaboration with the Huntsman School at Utah State University
- The Shingo Prize is now open to challengers in Europe



The UK/US Shingo Summit

- Our fourth UK/US summit
- Our first collaboration with Shingo
- A first outside of North America
- A first for the UK and the North West



UK/US SHINGO SUMMIT

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16-18 JUNE 2009

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The Shingo Prize

- What is the relevance of this to today's world?
- What is the core value of addressing the dilemma of how to “cut costs whilst producing small quantities of many types of car” as Toyota did?
- What is the core value of understanding how to “reduce the non-value adding waste from the moment the customer gives an order to the point where cash is received?”

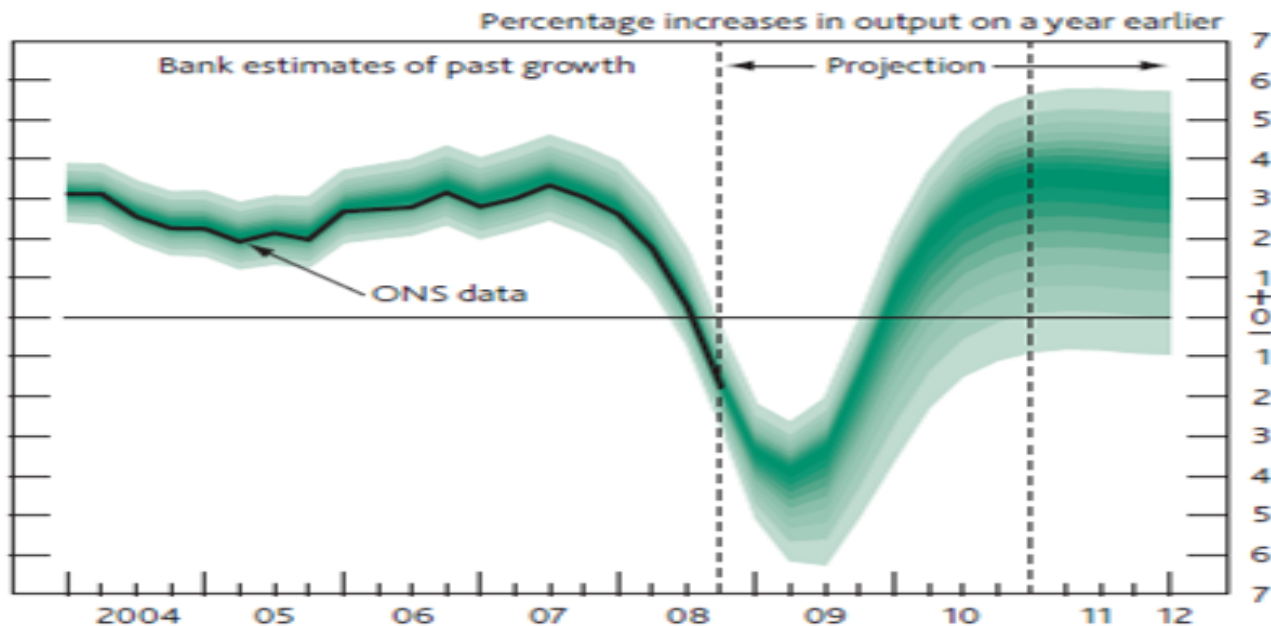


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If you make it you can sell it?

Chart 1 GDP projection based on market interest rate expectations



Source: Bank of England Inflation Report Overview, February 2009
<http://www.bankofengland.co.uk/publications/inflationreport/ir09febo.pdf>



UK/US SHINGO SUMMIT

2009
HIGH WINDS OF CHANGE

Operational Excellence

- A 9 month recessionary de-stocking cycle shows us how much waste there still is in many UK and European manufacturing supply chains
- But what about the public sector?
- How relevant is “how to cut costs whilst servicing many types of customers with individual needs to an exemplary quality standard” in healthcare?
- In government?
- In the banking and financial services sector!



UK/US SHINGO SUMMIT

2009

HIGH WOODS 8-9th JUNE

The Shingo Prize

- Rewards and recognises those who are on the operational excellence journey
- Successful launch at the House of Commons
- A small number of companies have taken part as pilot challengers
- Initial UK examiner pool has been recruited and trained
- We will discover where these challengers stand on the journey from tools to systems and principles later

And they will be the first of many!



The Summit

- Explores these tools, systems and principles
- Provides insights and learning from speakers who are each stage on this journey
- For all sectors: manufacturing, healthcare, public and service



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Some thanks

- To our colleagues at the Huntsman School of Management at Utah State University
- To our sponsors of this week's activities, EMS Sigma and the Manufacturer magazine
- And to NWDA- for having the vision and foresight to see the potential of Shingo in an economic context



UK/US SHINGO SUMMIT
2009
HIGH MANAGER 8-9TH JUNE

Enjoy the conference

And we look forward to receiving your future challenges for the Prize

